

**Amendment and Response**

Applicant: Brett M. Webb et al.

Serial No.: 09/825,592

Filed: April 3, 2001

Docket No.: 10003933-1

Title: WEBSITE FOR HOUSEHOLD INVENTORY AND MAINTENANCE WITH REMINDER SYSTEM  
AND METHOD

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**IN THE CLAIMS**

Please amend claims 1-10, 12-13, 15-18 and 20 as follows:

1. (Currently Amended) A method of home maintenance comprising:  
tracking a household inventory of items and at least one related maintenance tasks  
regarding each respective item of the household inventory for a user; and  
notifying ~~at~~ the user with a reminder from a home maintenance web site with the  
reminder including:  
a notice to perform the at least one maintenance task ~~on~~ for each respective an  
item of the household inventory; and ~~including~~  
a network link to the home maintenance web site.
2. (Currently Amended) The method of claim 1 wherein ~~the tracking a household~~  
inventory of items ~~step further~~ comprises:  
displaying the household inventory of items and the at least one related maintenance  
tasks ~~on at~~ the home maintenance web site.
3. (Currently Amended) The method of claim 1 wherein ~~the tracking the household~~  
inventory of items ~~step further~~ comprises:  
associating, for display on the home maintenance web site, with each respective the  
item at least one maintenance function ~~of the web site~~ including: maintenance;  
troubleshooting; replacement; purchase; recall; cost/budget; other; complaint; and service.
4. (Currently Amended) The method of claim 1 wherein ~~the tracking the household~~  
inventory of items ~~step further~~ comprises:  
associating with each respective item at least one descriptor including: brand; model;  
date; interval; quantity; location; other; and type.
5. (Currently Amended) The method of claim 1 wherein ~~the tracking the household~~  
inventory of items ~~step further~~ comprises:

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tracking the household inventory of ~~household~~ items by location and type; and displaying the household inventory on the home maintenance website.

6. (Currently Amended) The method of claim 1 and further comprising: providing reports for the household inventory of ~~household~~ items including; reporting on at least one or more of inventory, insurance, maintenance, replacement, budget, and other.

7. (Currently Amended) The method as in claim 1, wherein notifying a user comprises ~~and further comprising~~: identifying, via the notice, a set of maintenance information for performing the at least one maintenance task including identification of tools, parts, and instructions for performing the at least one maintenance task, a duration of the at least one maintenance task, and a source of the item.

8. (Currently Amended) The method of claim 1 wherein ~~the notifying step further a user~~ comprises: providing a network link to a manufacturer web site that produces the respective ~~maintenance~~ item and a network link to a retailer web site that sells the respective ~~maintenance~~ item.

9. (Currently Amended) The method of claim 1 wherein ~~the notifying a user step further~~ comprises: delivering the reminder to the user as an electronic mail notification from the home maintenance ~~service provider~~ web site through the a user interface.

10. (Currently Amended) The method of claim 1 wherein the notifying step further comprises: delivering the reminder to the user as a pop-up window at ~~the~~ a user interface.

11. (Original) A computer-based home maintenance system comprising:  
a user interface;  
a home maintenance website;  
a notification viewable on the user interface that is generated by the home maintenance web site and that includes a reminder to perform a maintenance task; and

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a network communication link permitting communication between the user interface and the home maintenance web site.

12. (Currently Amended) The system of claim 11 wherein the notification ~~further~~ comprises: at least one of a calendar alert, an electronic mail message, and a desktop-based pop-up window, each listing the maintenance task.

13. (Currently Amended) The system of claim 11 wherein the notification ~~further~~ comprises: a job ticket including a listing of an item requiring maintenance and information on how to complete the maintenance task for the item.

14. (Original) A computer-based electronic home maintenance reminder notification system comprising:

a home maintenance service provider;

a display window on a user interface listing a household item, a maintenance task, and a due date for performing the maintenance task; and

a message in the display window received from the home maintenance service provider at a point in time prior to the due date and that includes a network link to a home maintenance web site of the service provider and instructions for performing the maintenance task.

15. (Currently Amended) The system of claim 14 wherein the message ~~further~~ comprises: at least one of an electronic mail message and a pop-up window message.

16. (Currently Amended) The system of claim 14 wherein the message ~~further~~ comprises: a text message identifying tools and parts needed, detailed information on how to perform the maintenance task, and the network link comprising at least one uniform resource locator link to the home maintenance web site.

17. (Currently Amended) A method of home maintenance notification comprising:

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tracking an inventory of household items for a user in a computer network-based tracking station; and

notifying the user at a point in time prior to a maintenance deadline with an electronic reminder from the tracking station with the reminder specifying a maintenance item and a maintenance task for ~~that~~that maintenance item.

18. (Currently Amended) A computer-readable medium having computer-executable instructions for performing a method of home maintenance, the method comprising:

tracking a household inventory of items and at least one related maintenance tasks regarding each respective item of the household inventory ~~for a user~~; and

notifying the a user with a reminder from a home maintenance web site with the reminder including:

a notice to perform ~~a~~ the at least one maintenance task ~~on~~for each respective ~~an~~ item of the household inventory; and ~~including~~  
a network link to the home maintenance web site.

19. (Original) A method of providing home maintenance information and service comprising:

receiving at a web site a maintenance information request from a user for a household item; and

delivering from the web site to the user maintenance information for performing maintenance on the item wherein the maintenance information is specific to the brand of the item and obtained from at least one manufacturer.

20. (Currently Amended) A home maintenance web site comprising:

a database;

a graphical user interface including:

a maintenance registry for entering a inventory of household items for storage in the database;

a calendar for tracking at least one maintenance tasks for the household items;

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a reminder system for notifying the user of at least one maintenance task  
on at least one of the household items; and  
a controller for operating the graphical user interface, the database, and the reminder  
system.